



Privacy Policy

RIC Global Shipping LLC ("RIC," "we," "our," or "us") is committed to protecting the privacy and personal data of individuals who interact with our company, including customers, website visitors, business partners, and other stakeholders. This Privacy Policy explains how we collect, use, store, and protect personal data in connection with our business activities and our website.

1. Scope of This Policy

This Privacy Policy applies to personal data collected through:

- Our website and online platforms
- Business communications and service inquiries
- Contractual and operational relationships with customers, partners, and suppliers

This Policy does **not** apply to internal employee-only policies or confidential security programs.

2. Personal Data We Collect

We may collect and process the following categories of personal data:

- Contact information (name, company name, email address, phone number)
- Business identification and shipping-related information
- Communication data (emails, inquiries, correspondence)
- Website usage data (IP address, browser type, basic analytics)

We do **not** intentionally collect sensitive personal data unless required by applicable law.

3. Purpose of Data Processing

RIC processes personal data for legitimate business purposes, including:

- Responding to inquiries and service requests
- Providing logistics, transportation, and related services
- Managing contractual and commercial relationships
- Complying with legal, regulatory, and security obligations
- Improving our website and customer experience

4. Legal Basis for Processing

Where applicable, personal data is processed based on:

- Performance of a contract or pre-contractual measures
- Compliance with legal or regulatory obligations
- Legitimate business interests
- Consent, where required by law

5. Data Sharing and Disclosure

RIC may share personal data on a need-to-know basis with:

- Transportation and logistics partners
- Customs, security, and regulatory authorities



- Service providers and subcontractors supporting our operations

All third parties are subject to confidentiality and data protection obligations consistent with this Policy.

6. International Data Transfers

RIC operates internationally. Personal data may be transferred to and processed in countries where we operate or engage service providers. Appropriate safeguards are applied in accordance with applicable data protection laws.

7. Data Retention

Personal data is retained only for as long as necessary to:

- Fulfill contractual and operational purposes
- Meet legal and regulatory requirements
- Protect RIC's legal rights

When no longer required, data is securely deleted or anonymized.

8. Data Security

RIC implements reasonable technical and organizational measures to protect personal data against unauthorized access, disclosure, alteration, or loss. Access to personal data is restricted to authorized personnel only.

9. Your Rights

Depending on applicable law, individuals may have the right to:

- Request access to their personal data
- Request correction or update of inaccurate data
- Request deletion of personal data, where permitted
- Object to or restrict certain processing activities

Requests may be submitted using the contact information below.

10. Cookies and Website Analytics

Our website may use cookies or similar technologies to support functionality and basic analytics. You may adjust your browser settings to control or disable cookies.

11. Changes to This Policy

RIC may update this Privacy Policy periodically to reflect legal, regulatory, or operational changes. Updates will be posted on our website with the revised date.

12. Contact Information

For questions or requests related to this Privacy Policy, please contact:

RIC Global Shipping LLC
7848 NW 71 Street
Miami, Florida 33166
United States
Email: privacy@ricgs.com
Phone: +1 (305) 717-0978

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